

Christopher Shannon
UX Researcher & Designer

Contact Information
Email: cshannon@oswego.edu
Phone: *via request*

Digital Portfolio: uxcshannon.com

Summary:

Results driven user experience specialist with strong design and analytical skills.

Experience

UX Designer / Researcher Appr, P1ston. Leading an initiative to implement an analytics program for the UX team at P1ston. Other duties include research, analysis, mapping, design, QA, signing off on design solutions for deployment.	2021-present.
UX Consultant, Self. Collaborated with product owners to establish a clear understanding of user needs. Identified and executed best practices for design and usability. Helped establish design requirements for MVP, and institute user centered design processes. Conducted usability assessments and heuristic evaluations.	2020-present.
Quality Assurance Team Lead, FindingFive. Partnered with requirements, usability, GUI, and engineering teams to identify opportunities to improve deliverables before deployment into production.	01/2020-06/2020
Lab Assistant, SUNY Oswego Technology Services. Assisted users with software programs.	2017-2020.

Projects

UX Researcher, Dept. of HCI Oswego	2020
UX Designer & UX Researcher, Mindful Vibes Dept. of HCI Oswego	2019

Skills

Usability Testing • User-Centered Design • User Research • Qualitative Research • Quantitative Research • Experience Maps • Modeling • Wireframing • Prototyping • Survey Design • User Interviews • Adobe XD • Qualtrics • Tableau • SPSS • Java • Python • HTML • CSS

Certifications:

CITI Revised Common Rule -exp. 05/2023 • CITI Social & Behavioral Conduct of research. -exp. n/a • CITI Social & Behavioral Research -basic refresher -exp. 04/2023

Education

Master of Human Computer Interaction / SUNY Oswego (May 2020, Oswego, New York)

Professional Science Masters of Human Computer Interaction.

B.A. Cognitive Science / SUNY Oswego (May 2018, Oswego, New York)

B.A. Psychology / SUNY Oswego May 2018, Oswego, New York (May 2018, Oswego, New York)
